

## SmartTouch for Kodak i2000 Series Scanners Release Notes

### Version 1.9.9.1249

**Purpose of Release:** This is an updated release of Smart Touch for the Kodak i2000 Series Scanners to support Windows 11 and SharePoint Online Modern Authentication.

**Date:** March 23, 2022

**Required Scanner Software Version:**  
i2000 CD Version 5.1

**Supported Operating Systems:**

- WINDOWS 8.1 (32-bit and 64-bit)
- WINDOWS 10 (32-bit and 64-bit up to Version 1709)
- WINDOWS 11 (64-bit)
- WINDOWS Server 2008 (64-bit)
- WINDOWS Server 2012 R2 (64-bit)

### Changes and New Features

❖ **Security Updates**

- Outdated libraries have been updated including replacement of Microsoft libraries and library versions that are no longer supported.
- Updated the OCR engine libraries to the latest version available.
- Full support of TLS 1.2 As IT departments are deprecating support for TLS 1.0 and 1.1, this support becomes necessary for Smart Touch.

❖ **Operating System Support**

- Added support for Windows 11.
- Dropped support for Windows 7.

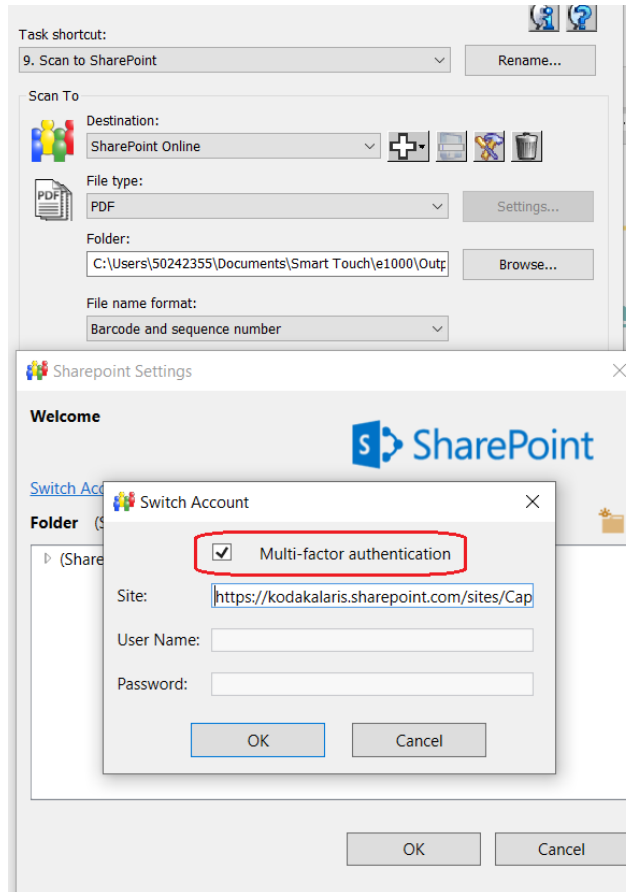
❖ **Vietnamese OCR Support**

- The Vietnamese language is now available for selection when configuring a button shortcut for Searchable PDF output.

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### ❖ SharePoint Online Modern Authentication

- IT organizations are deprecating support for Basic or Legacy authentication
- Modern Authentication encompasses methods such as **MFA (Multi-Factor Authentication)**



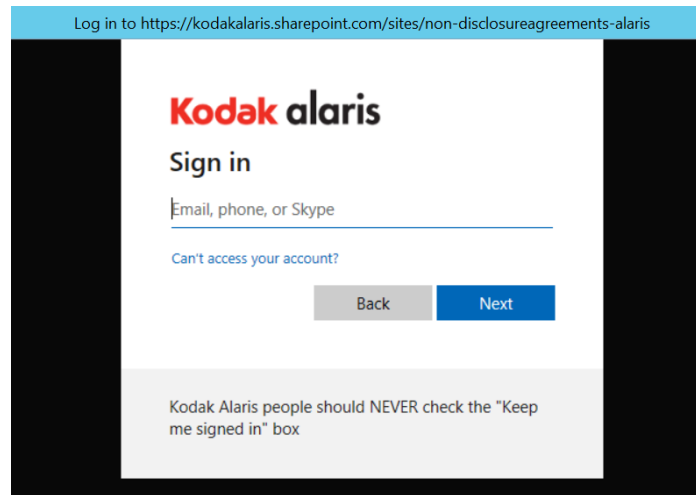
- When enabled, no user credentials are required if the user who logged onto the PC **is a domain user on the company network.**
  - When the first scan session completes, after Smart Touch is launched, the user may see a taskbar pop-up (and window) that will go away on its own



- During this activity, Smart Touch is getting a Token that can be re-used for all subsequent output processing to SharePoint Online for as long as Smart Touch is running or until the PC is rebooted.

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- If the user who logged onto the PC is **not a domain user on the company network**, then the user will be required to authenticate before the output to SharePoint Online can complete. For example:



**Problem Reports Fixed:** The following problems have been fixed in this Smart Touch release for the i2000 Series Scanners:

1. **CPSOLSTS-789 – Unable to output 100 or more documents using bar code separation**
  - When 99 bar code pages or less were scanned at a time, there was no issue. When 100 or more pages were scanned in a single scan session, Smart Touch would display the "Formatting images ..." message and then complete without outputting any of the scanned pages.
2. **CPSOLSTS-846 - Smart Touch can no longer connect to SharePoint Online**
  - a. Error message displayed when attempting to configure a button shortcut for SharePoint Online was “Cloud service unable to connect to URL: ....”.
  - b. Smart Touch has been updated to fully support TLS 1.2 and can again connect to SharePoint Online.
3. **CPSOLSTS-813 - Cannot create multiple button shortcuts to different SharePoint Online Document Libraries**
  - a. Configuring a second button shortcut to a SharePoint Online document library would automatically change the first button shortcut (which was configured for a different document library) to output to the same document library.

### Known Issues:

None

## SmartTouch for Kodak i2000 Series Scanners Release Notes

### Version 1.9.8.1184 Summary

**Purpose of Release:** This is a maintenance release of SmartTouch for internet download of the SmartTouch application for the Kodak i2000 Series Scanners.

**Date:** September 15, 2020

**Compatible Scanner Versions:**

Host CD 5.1 (WINDOWS drivers)

**Supported Operating Systems:**

- WINDOWS 7 (32-bit and 64-bit)
- WINDOWS 8 (32-bit and 64-bit)
- WINDOWS 8.1 (32-bit and 64-bit)
- WINDOWS 10 (32-bit and 64-bit)

**Problem Reports Fixed:**

4. **CPSOLSTS-690 – Can no longer output to Google Drive**
  - Google Drive output stopped working in Smart Touch versions 1.9.7 and earlier as Google changed the method by which to authenticate to Google Drive.
  - Smart Touch version 1.9.8 or later is now required to scan and output to Google Drive.
  - When upgrading from a previous version of Smart Touch, task shortcuts configured for Google Drive must be re-configured as the user must re-authenticate to their Google Drive.
5. **CPSOLSTS-684** - The Smart Touch name in the Windows Start Menu is **replaced by inappropriate text (e.g., “NewShortcut16” instead of “Smart Touch”)** when installing on a German Windows OS.

**Known Issues:**

None

## SmartTouch for Kodak i2000 Series Scanners Release Notes

### Version 1.9.7.1043 Summary

**Purpose of Release:** This is a maintenance release of SmartTouch for internet download of the SmartTouch application for the Kodak i2000 Series Scanners.

**Date:** April 10, 2019

**Compatible Scanner Versions:**

Host CD 5.1 (WINDOWS drivers)

**Supported Operating Systems:**

- WINDOWS 7 (32-bit and 64-bit)
- WINDOWS 8 (32-bit and 64-bit)
- WINDOWS 8.1 (32-bit and 64-bit)
- WINDOWS 10 (32-bit and 64-bit)

**Problem Reports Fixed:**

1. **CPSOLSTS-413** – “**Failed to format images**” error when scanning many documents and outputting all scanned images into one Searchable PDF file. The supported number of images that can be output to one Searchable PDF file, scanned at 200 DPI Black & White, Grayscale, or Color, has been increased to **500 images** (i.e., 250 physical pages scanned in duplex mode or 500 physical pages scanned in simplex mode).

**Known Issues:**

None

**NOTES:**

- Running the installer for this latest version of SmartTouch will upgrade an existing installation and keep all current SmartTouch button assignments.
- After upgrading to a 1.9.x release of SmartTouch, if the SmartTouch Import/Export tool was used to replicate SmartTouch settings across multiple PCs, and the option **All users share the same settings** is chosen, the SmartTouch settings will be moved to the following directory on the PC:

*C:\Users\Public\Documents\Smart Touch\i2400\_i2600\_i2800*

- **New Installation or Upgrade:** User will be prompted to “Send usage data” or “Do not send usage data”. If the user consents during the installation or upgrade of SmartTouch, and the PC has internet access, usage data will be collected via Google Analytics.

## SmartTouch for Kodak i2000 Series Scanners Release Notes

### **Version 1.8.81.861.180417 Summary**

**Purpose of Release:** This is a maintenance release of SmartTouch for internet download of the SmartTouch application for the Kodak i2000 Series Scanners.

**Date:** April 17, 2018

**Compatible Scanner Versions:**

Host CD 5.1 (WINDOWS drivers)

**Supported Operating Systems:**

- WINDOWS 7 (32-bit and 64-bit)
- WINDOWS 8 (32-bit and 64-bit)
- WINDOWS 8.1 (32-bit and 64-bit)
- WINDOWS 10 (32-bit and 64-bit)

**Problem Reports Fixed:**

1. **DIAS-1460** - On Windows 10 PCs, the first scan after a system reboot may result in blank images or may get interrupted and not complete the output successfully.

**Change Requests Implemented:**

None

**Known Issues:**

None

**NOTES:**

- On WINDOWS 10 PCs, Host CD 5.1 must be installed to ensure proper connectivity from SmartTouch to the i2000 Scanner as well as proper display and functioning of the Scanner Button assignments configured in SmartTouch.
- Running the installer for this latest version of SmartTouch will upgrade an existing installation and keep all current SmartTouch button assignments.